



## Phase Out | Alcatel-Lucent OmniPCX Enterprise

EF\_PhaseOut\_072\_EN\_200309 ● ● ● ● ●

20/03/09

### Alcatel-Lucent OmniPCX Enterprise 2009 offer: MSM box hardware phase out

Media Security Module Box will be phased out from the Alcatel-Lucent OmniPCX Enterprise 2009 offer and its replacement.

Dear Partner,

The following hardware will be phased out in the OmniPCX Enterprise R9.0.1 which is due to be released in **May 2009**:

- **“Media Security Module BOX”**, part of the IP Touch security solution  
ref: 3BA27680AA

This component is replaced by MSM-RM (Media Security Module - Rack mounted) ref: 3BA27699AA

The transition will be smooth since no hardware dismantling is required in the coming OmniPCX Enterprise releases.

As MSM-RM is not supported on releases before R8 (R7.1, R6.2), Alcatel-Lucent advises its Business Partners to evaluate and order the “MSM box” components before the end of the second quarter, 2009.

#### Software Support Policy

In line with the Alcatel-Lucent Business Partner Program and Software Life Cycle rules, hardware that is End-of-Life will be compatible with upcoming releases and will benefit from the same level of support according to the Alcatel-Lucent **OmniPCX Enterprise** release life cycle period schedule.

Please consult the “Release Policy Information” document on the Alcatel-Lucent Business Partner Web Site (BPWS) under “Our Offer\Portfolio Evolution\Product Life Cycle”.

#### Hardware Support Policy

For all hardware phase outs, the contractual maintenance and repair conditions will apply:

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- From **June 2009** until the end **February 2012** : all three service levels are available (Advance, Replace and Repair)
- From **February 2012** to the end of **June 2013** : Repair only

**Type of Partner:** Direct Reseller, Indirect Reseller, Distributor

**Accreditation:** All

**Geographic Area:** WW

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